

Important Volunteer Reminders

Volunteers are vital to the West Linn-Wilsonville School District. The generosity and support of WLWV families and District volunteers plays a major role in the current and future success of our students. Thank you for sharing your valuable time with our students and staff. We appreciate everything you do for our schools.

For the safety and welfare of students and staff, ALL volunteer activities must be coordinated and tracked through www.helpcounter.net, the District's online volunteer management system. Volunteers must sign in and sign out through the volunteer computer located in the school front office. All District visitors must also sign in and out when entering WLWV schools.

To use the computer sign in, you need the username and password you created for the Volunteer and Background Check Application process. Note that a username and password isn't automatically generated upon approval. After getting approved as a WLWV volunteer, which you will receive via email, you need to go back to helpcounter.net and create a new profile to be added to the system. To retrieve or reset a username or password, go to helpcounter.net and click on the "Forgot Username or Password" link.

Your helpcounter profile is NOT linked to student information and will not follow you to a new location. If your student will be moving to a new school or you wish to volunteer at an additional or new school, simply go into your helpcounter profile and check the applicable boxes.

Thank you for your service to our students and our schools!